



## HOUSE RULES

These house rules apply to the rental of the tourist house Sunlight House Toti breg, Plač 16, Svečina, 2201 Zgornja Kungota, and the associated areas and facilities on the property, including the outdoor kitchen and the outdoor bathroom (hereinafter Holiday Home).

Holiday Home is managed and rented out by the company Toti breg (hereinafter referred to as the landlord) to end user or intermediaries (hereinafter referred to as the guest).

## RESERVATION

1. The guest can make a request through the website [www.totibreg.si](http://www.totibreg.si), with a direct request or in accordance with the provisions of the mutual agreement.
2. The landlord prepares an offer and informs the guest of the house rules and the rental conditions.
3. By paying a 30% deposit within 7 days of the offer, the guest confirms the reservation and accepts the house rules and rental conditions.
4. If the guest does not pay the deposit within 7 days, the landlord will inform the guest and cancel the reservation.
5. The difference to the full price must be paid by the guest at least 7 days before arrival.

## CANCELLATION OF THE RESERVATION

6. The guest may cancel the reservation free of charge up to 7 days prior to arrival. In case of cancellation within 7 days before arrival, the guest will be charged 50% of the total price. If the guest does not arrive, the full price of the reservation will be charged.

## INVOICING

7. The information needed to issue the invoice must be provided by the guest at the time of booking or at the latest before arrival.
8. The landlord will issue the invoice to the guest by email after the departure.

## GUEST REGISTRATION

9. Please be advised that seven days prior to your arrival, you will receive a request to provide information about you and other guests for the purpose of registering them for the tourist tax.
10. All guests staying in the Holiday Home must be registered on the day of arrival, at the latest.
11. The tourist tax is included in the rental price.
12. Only guests who have registered are permitted to stay in the Holiday Home.
13. The landlord reserves the right to refuse entry if the number of persons exceeds the number stated in the booking.



#### CHECK-IN & CHECK-OUT

14. Check-in is possible from 15:00 and departure is possible until 10:00.
15. Arrival is possible from 8:00 a.m., or departure can be extended until 8:00 p.m., subject to prior agreement and additional payment for extended day rental.
16. Instructions for retrieving the keys will be sent to the tenant's e-mail address the day before arrival.

#### TIDINESS AND CLEANLINESS

17. Parties are not allowed in the Holiday Home. It is for registered guests only.
18. The terrace is quiet between 22:00 and 6:00. You can have music and a gathering inside the house during this time.
19. Smoking is strictly forbidden inside the Holiday Home.
20. Use the house as if it were your own home. Daily cleaning supplies are provided. Final cleaning is included in the price.
21. Food and drink are not allowed in the bedrooms.

#### CARING FOR THE ENVIRONMENT

22. Tap water is drinkable and of good quality. Bottles are available. The use of bottled water is not recommended.
23. Try to produce as little waste as possible and save water.
24. The outdoor kitchen shall have reusable plastic plates. The use of disposable products is not desirable.
25. Separate your rubbish strictly: packaging (metal and cardboard), paper, bio-waste, other waste, glass, ash. Separate waste collection bins are located behind the external building.

#### DAMAGE

26. The guest is liable for damages caused by his/her fault or the fault of those for whom he/she is responsible and those who visit him/her.
27. The Guest shall use all the appliances in the Holiday Home in accordance with the instructions for safe use. If the installations, furniture, appliances or other equipment in the holiday home are lost or damaged, please inform the holiday home manager.
28. If the damage is caused intentionally or negligently, the guest is obliged to pay for it in full.

#### FIRE SAFETY

29. When you arrive, check the evacuation plan and where the fire extinguishers are. Use fire extinguishers correctly. If you misuse them, you will be charged.
30. If you see a fire, call the fire brigade on 112. Leave the house as soon as possible. Please take care when cooking.
31. Always turn off the hob before leaving the house.



## PETS

32. We allow pets, but you must register them and pay an additional fee.
33. Pets must be supervised. Do not leave droppings.
34. Pets do not have access to bedrooms, shared beds or the couch.

## OTHER INSTRUCTIONS

35. Burn only wood in the fireplace. Use paper to light it. Firewood is available outside during the heating season. Put ashes in the metal bin at the outdoor facility.
36. The first aid kit is in the downstairs bathroom.
37. The windows in the triangles on the upper floor cannot be opened. There is no balcony, just a cleaning area.
38. Close the skylights when you leave the house, as showers are unpredictable.
39. Take care with the items in the house. Leave them where you found them.
40. Take care of your own property. If you leave the house, lock it.
41. The summer kitchen is for use in warmer months. Be careful with gas appliances. Keep the summer kitchen clean.
42. The outdoor bathroom in the utility building is for summer use only. In winter, the toilet is sealed. Do not use it.

You can write your thoughts in the notebook under the TV or share them on social media.

We wish you a pleasant stay. For additional information, we are available by phone at 069 719 963 or by e-mail [info@totibreg.si](mailto:info@totibreg.si)